



**Sacramento Regional Fire/EMS Communications Center**  
10230 Systems Parkway, Sacramento, CA 95827-3006  
[www.srfecc.ca.gov](http://www.srfecc.ca.gov)

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**SPECIAL BOARD MEETING OF THE GOVERNING BOARD OF SRFEC**

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Tuesday, February 13, 2024      7:00 AM      Sacramento Metropolitan Fire Department  
10545 Armstrong Avenue, CA 95655

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**THE BOARD WILL CONVENE IN AN OPEN SESSION AT 7:00 A.M.**

Call to Order      Chairperson  
Roll Call of Member Agencies      Clerk of the Board

**PRIMARY BOARD MEMBERS**

Chad Wilson, Chairperson	Assistant Chief, Folsom Fire Department
Scott Williams, Vice Chairperson	Assistant Chief, Sacramento Fire Department
Christopher Greene, Board Member	Assistant Chief, Sacramento Metropolitan Fire District
Troy A. Bair, Board Member	Deputy Chief, Cosumnes Community Services District

**PLEDGE OF ALLEGIANCE**

AGENDA UPDATE: An opportunity for Board members to (1) reorder the agenda; and (2) remove agenda items that are not ready for presentation and/or action at the present Board meeting.

PUBLIC COMMENT: An opportunity for members of the public to address the Governing Board on items within the subject matter jurisdiction of the Board. The duration of the comment is limited to three (3) minutes.

**PUBLIC COMMENT**

None

**STAFF REPORTS/ACTION ITEMS:**

1. **SUBJECT:** Voyager AI (Staff Report 24-1) Page 3
  - a. **Recommendation:** Approve participation in a 5-month pilot program at no cost to the center.
2. **SUBJECT:** Updated Circuitry and Grounding Project (Staff Report 24-2) Page 9
  - a. **Recommendation:** Approve the electrical quote from PSI for \$38,829.84.
3. **SUBJECT:** NICE Hardware Upgrade (Staff Report 24-3) Page 12
  - b. **Recommendation:** Approve participation in a 5-month pilot program at no cost to the center.

\*INDICATES NO ATTACHMENT

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**ADJOURNMENT:**

The next scheduled Board Meeting is Tuesday, February 27, 2024

LOCATION: Sacramento Metropolitan Fire District  
10545 Armstrong Avenue, CA 95655

TIME: 9:00 a.m.  
Board Members, Alternates, and Chiefs

POSTED: 10230 Systems Parkway, Sacramento, CA 95827  
[www.sfecc.ca.gov](http://www.sfecc.ca.gov)  
10545 Armstrong Ave, Mather, CA 95655-4102

**DISABILITY INFORMATION:**

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Chief Executive Director's Office at (916) 228-3070. Notification at least 48 hours prior to the meeting will enable the Center to make reasonable arrangements to ensure accessibility to this meeting.

**POSTING:**

This is to certify that on February 9, 2024, a copy of the agenda was posted at the following locations:

- 10230 Systems Parkway, Sacramento, CA 95827
- 10411 Old Placerville Rd – Suite #210, Sacramento, CA 95827
- The Center's website at – [www.sfecc.ca.gov](http://www.sfecc.ca.gov)
- 10545 Armstrong Ave, Mather, CA 95655-4102

ATTEST:



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MELLISA BERNETT  
CLERK OF THE BOARD



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**STAFF REPORT (REPORT 24-1)**

DATE: January 23, 2024  
TO: Board of Directors  
BY: Julee Todd, Operations Manager  
FROM: Josh Freeman, Chief Executive Director  
SUBJECT: Priority Dispatch Voyager AI

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**RECOMMENDATION**

The Board of Directors:

1. Approve participation in a 5-month pilot program at no cost to the Center.

**BACKGROUND/ANALYSIS**

Priority Dispatch Voyager AI will allow for up to 100% audit of the Center's medical incidents to complement. Voyager AI will provide near real-time feedback for the call taker, allowing them to independently have access to review the audit and the audio simultaneously and immediately. The program can flag high priority calls for additional review. The training impacts of receiving this scale and speed of audits are significant, facilitating quick feedback to identify positive and negative trends and reinforcing a job well done.

Participating in the pilot project will allow us to contribute to the way this product is integrated with the ACE accreditation process in the future. Participating in the pilot term will allow Center staff to evaluate the value and impacts the program has on EMD skills high performance recognition. We will commence a six-month trial period, during which, upon successful completion within the agency, we will proceed to formalize a contract with Voyager.

This project is in direct support of Strategic Blueprint and Growth Strategy Focus Area 1 D. Continually modernize the Center's technology and systems infrastructure and practices.